

# Connor Hackenberg

contact@connorhackenberg.tech ❖ (570) 580-0572 ❖ Reading, PA

---

## EDUCATION

---

### Pennsylvania College of Technology

*BS, Network Administration & Engineering Technology*

**Aug 2023 - June 2027**

Williamsport, PA

- Show expertise in fundamental areas of information technologies including programming, networking, databases, and security.
- Recognize and describe the professional, social, ethical, and legal aspects involved in Information Technology.
- Offer technical assistance by employing suitable communication, troubleshooting, and customer service skills.

### Pennsylvania College of Technology

*AAS, Information Technology: Network & User Support*

**Aug 2023 - June 2025**

Williamsport, PA

### Berks Career & Technology Center

*Computer Systems Networking & Security*

**Graduated May 2023**

Oley, PA

- Was a member of SkillsUSA, the National Technical Honors Society (NTHS), and a Student Ambassador.
- Due to my high honors, I was able to dual enroll at Reading Area Community College (RACC).
- Was able to contribute to the 2023 house-building project.

## CERTIFICATIONS & SKILLS

---

- **Certifications:** TestOut/CompTIA PC Pro, TestOut/CompTIA Routing & Switching Pro, TestOut/CompTIA Server Pro, Cisco Cyber Threat Management, and Cisco Networking Basics.
- **Skills:** Microsoft Active Directory/Group Policy Management, Windows Server, Proxmox, and Linux Management. Cisco and Ubiquiti Networking.

## WORK EXPERIENCE

---

### Connor Hackenberg IT Solutions

*Personal Business / IT Consultant*

**Mar 2019 – Present**

Greater Philadelphia Region

- Provide I.T. solutions to a wide variety of clients, ranging from basic networking to fully custom solutions.
- Communicate clearly and openly with clients on work status and any challenges that arise.
- Provide in-depth documentation on custom client systems and continued technical support.

### Profi-Vision Automation

*System Engineer (Internship)*

**May 2024 – Aug 2024**

Fogelsville, PA

- Onboard new client IT VMs, Cisco Equipment, and other items for deployment.
- Routinely update and upgrade client systems through remote tools.
- Develop initial network engineering documentation using Microsoft Visio and Word.

### Tel Hai Retirement Community

*Culinary Services Associate*

**Aug 2022 – May 2024**

Honey Brook, PA

- Provide Culinary Services to resident's room-bound, off-site, and at other on-site facilities.
- Provide Training and Onboarding to new team members.
- Follow the latest Health Insurance Portability and Accountability Act (HIPAA) rules and regulations and Pennsylvania state elder care regulations.
- Have constant communication with medical professionals on the dietary needs of residents.